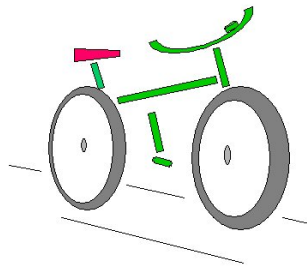


CYCLERITE



TERMS & CONDITIONS FOR CYCLE TRAINING

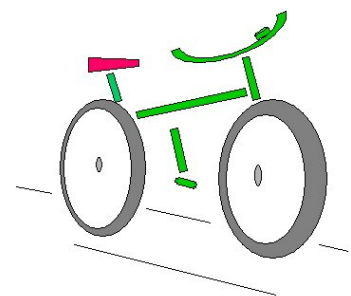
1. Client and Trainee/s must arrive at the pre-scheduled training area promptly, at the prearranged time for the start of the training session.
2. The client must telephone, email or send a mobile text message to the Instructor to inform them of their reason for the cancellation of their lesson.
3. Cycle helmets must be worn by children under 16 years old. The helmet must not be cracked or damaged as this can impair its functionality against impact. It is recommended but not compulsory for adults to wear a cycle helmet. Helmets should meet CE EN 1078: 1997 safety standard. Adult cycle helmets are available from Cyclerite if required.
4. Wear suitable, comfortable non bulky clothing for cycling:
Sensible fitting shoes, boots or trainers with a non slip sole and laces tied.
Warm clothing (non flared trousers, gloves, warm coat) for autumn/winter training.
Cool non flowing clothing with sensible supportive footwear for spring and summer training. Wear sun screen and bring liquids to drink when hot.
Waterproof jacket and if possible waterproof trousers for wet weather.

Cyclerite trainees will be provided with fluorescent/reflective tabards.

5. Trainee's are advised to bring there own bicycle with them to the training session at the pre-designated training venue. Bicycles must be suited to the trainee's height and in a road worthy condition. The Instructor will assess the bicycle/s for roadworthiness and if considered unsafe they are entitled to cancel the lesson with a **cancellation fee of 50% of the course fee levied to the client**. The client must correct any faults found before further training courses can be booked.
6. Those clients without bicycles of their own, can use bicycles provided by Cyclerite for the purpose of training but there is no guarantee that the bicycles provided by Cyclerite will be of a suitable size to accommodate all clients, due to the large variation in peoples frame size.
Adult bicycles will be **charged at £5.00/hour** & **Children's at £2.50/hour**.
The client will be charged for the repair costs for damage to bicycles hired from Cyclerite due to misuse, abuse or vandalism.

7. It is the client's responsibility to inform the instructor if they are not able to attend the prearranged training session. There will be a cancellation fee levied for cancellations dependent upon the notice period given to the instructor.
 - i. Cancellation under 24 hours notice of lesson: 50% of the price quoted at the time of booking
 - ii. Cancellation 24 hours prior to the lesson: 33% of the price quoted at the time of booking
 - iii. Group and family sessions are subject to 55% of the total cost of the training course agreed at the time of the booking, cancelled with less than 24 hours prior notice.
 - iv. Group and family sessions are subject to 33% of the total cost of the training course agreed at the time of the booking cancelled with 24 hours prior notice.
8. Bad weather conditions may cause the course to be postponed. Notice will be given as soon as practically possible; this however could be a last minute decision and at the discretion of the Instructor.
9. Cyclerite has the right to refuse training courses to clients that it deems are disruptive, or pose a threat of verbal or physical abuse to the Instructor and Cyclerite's clients.
10. Payment can be made at the time of the training session or within 30 days of the training session. Payment acceptable is cash or cheque made payable to: Linda Syred. Credit and debit cards will not be accepted.

CYCLERITE



CYCLERITE contact details:

4 Church Road,
Willington,
Bedfordshire,
MK44 3QD

Telephone: 01234 838548
Mobile Number: 07880 674403
Email: info@cyclerite.co.uk
Website: www.cyclerite.co.uk